Overview of Orico

Orico's Growth Strategy

# **Value Creation Journey**

Since our founding in 1954, we have served as a pioneer in the credit lifestyles of the times. We will continue to make our customers lives

industry, undertaking initiatives ahead of others and offering services tailored to the changing demands and more fulfilling by providing high value-added services.

	1954 onward <b>Orico founded</b>	2000 onward Business development and diversification	2010 onward Overseas expans creation of new bu	
Major Social Events	Post-war reconstruction to period of rapid economic growth	2006 Money Lending Business Act amended 2008 Global financial crisis	2011 Great East Japan Earthquake 2015 United Nations adopts SDGs	
Key Value Creation Initiatives	December 1954 <b>Hiroshima Coupon established</b> April 1969 <b>Introduction of installment credit</b> <b>purchase business (now auto loans,</b> <b>shopping credit)</b> November 1969 <b>Started issuing credit cards</b> November 1983 <b>Launch of guarantee services for personal</b> <b>loans from financial institutions (now</b> <b>known as bank loan guarantees)</b> October 1989 <b>Company name changed to</b>	October 2001 Credit card users surpass 10 million July 2004 Comprehensive business alliance with Mizuho Bank, Ltd. February 2005 Strategic capital alliance with ITOCHU Corporation March 2008 ORICO AUTO LEASING CO., LTD. established	April 2015 Established ORICO BUSINESS LEASING CO., LTD. May 2015 Orico Auto Leasing (Thailand) Ltd. established and enters the auto Ioan industry in Thailand October 2017 Orico Forrent Insure Co., Ltd. made into a consolidated subsidiary April 2018 Launch of Orico Digital Fund	
	Orient Corporation April 1992 Industry's first fee collection guarantee service launched (now known as settlement and guarantee)		Transaction Volume  (Trillion Yen)  6.5  6.0  5.5  5.0  4.5	of Primary Business Seg

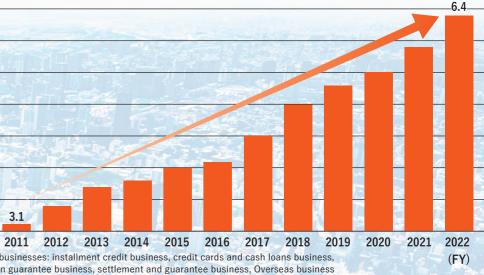
3.0 \*Primary businesses: installment credit business, credit cards and cash loans business, bank loan guarantee business, settlement and guarantee business, Overseas business

4.0

3.5

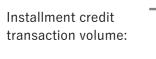


ments \* (FY2011 - FY2022)



# **Orico in Figures**

We are striving to expand our services focusing on customer needs in various areas such as auto loans, shopping credit, credit cards, settlement and various guarantee products for more customers to enjoy and benefit from our services.





Our installment credit business boasts industry-leading transaction volume primarily consisting of auto loans and shopping credit for housing-related and education-related products, utilized through our nationwide network of member merchants.



We have over 1.5 million auto loans used both domestically and abroad. Since the launch of the industry's first auto loan, we have continued to provide customers with products and services that constantly meet the needs of the times, such as free-payment auto loans and O-Lai!, long-term auto-insured auto loans.

Number of member merchants: 850.000

We provide products and services to customers through our more than 800,000 member merchants that use Orico auto loans, shopping credit and credit cards.



We provide safe, reliable, and convenient services. We offer credit cards with innovative designs and contactless IC that can be used by as many customers as possible, and through the issuance of co-branded credit cards with a wide variety of companies and organizations.



Settlement and guarantee business transaction volume:

Credit card transaction volume:

2,948.7 billion yen

With no annual fee, the Orico Card

services that use the web, and

offers a point system that provides up

to double the number of points, various

contactless IC payment. Our goal is to

create a card that can be conveniently

used by as many customers as possible.



For our medium-term management plan, we are focusing on domains where further business expansion is expected. This includes business such as collection and guarantee of rent settlements arising from rent agreements for condominiums, apartments and other such residences, collection and guarantee of accounts receivables arising between businesses, collection and guarantee of lease payments for business equipment, and collection of various fees on behalf of our clients.

### Outstanding bank loan balance:



In 1983, we began offering personal loan guarantee services for financial institutions. Currently, we are affiliated with 565 financial institutions nationwide, and the balance of our guarantees has exceeded 1 trillion yen. With a nationwide network and abundant know-how, we provide support to the financial institutions' personal loans.

## Operating assets balance:



We have an operating assets balance of more than 5 trillion yen, which mainly consist of auto loans and shopping credit in the installment credit business, along with other assets in the credit cards and cash loans business, the bank loan guarantee business, and the settlement and guarantee business.

dD)

# **Orico's Business Fields**

As a pioneer of the industry, we meet the various needs of our customers and business partners across a wide range of business domains.



# **Orico's Strengths**

### Extensive Network of Business Partners

Our Company has more than 800,000 member merchants accepting auto loans, shopping credit, credit cards, and more, with alliance partners extending across business categories such as retail, service, wholesale, educational institutions, and financial institutions. In addition to handling auto loans through the JAPAN USED CAR DEALERS ASSOCIATION, the largest used car distribution organization in Japan, and issuing co-branded credit cards in partnership with major retailers including EDION Corporation and Costco Wholesale Japan, Ltd., we are also developing markets through alliances with Mizuho Financial Group and ITOCHU Corporation. In recent years, we have expanded collaborations with startup and FinTech companies and are working on constructing new business models.

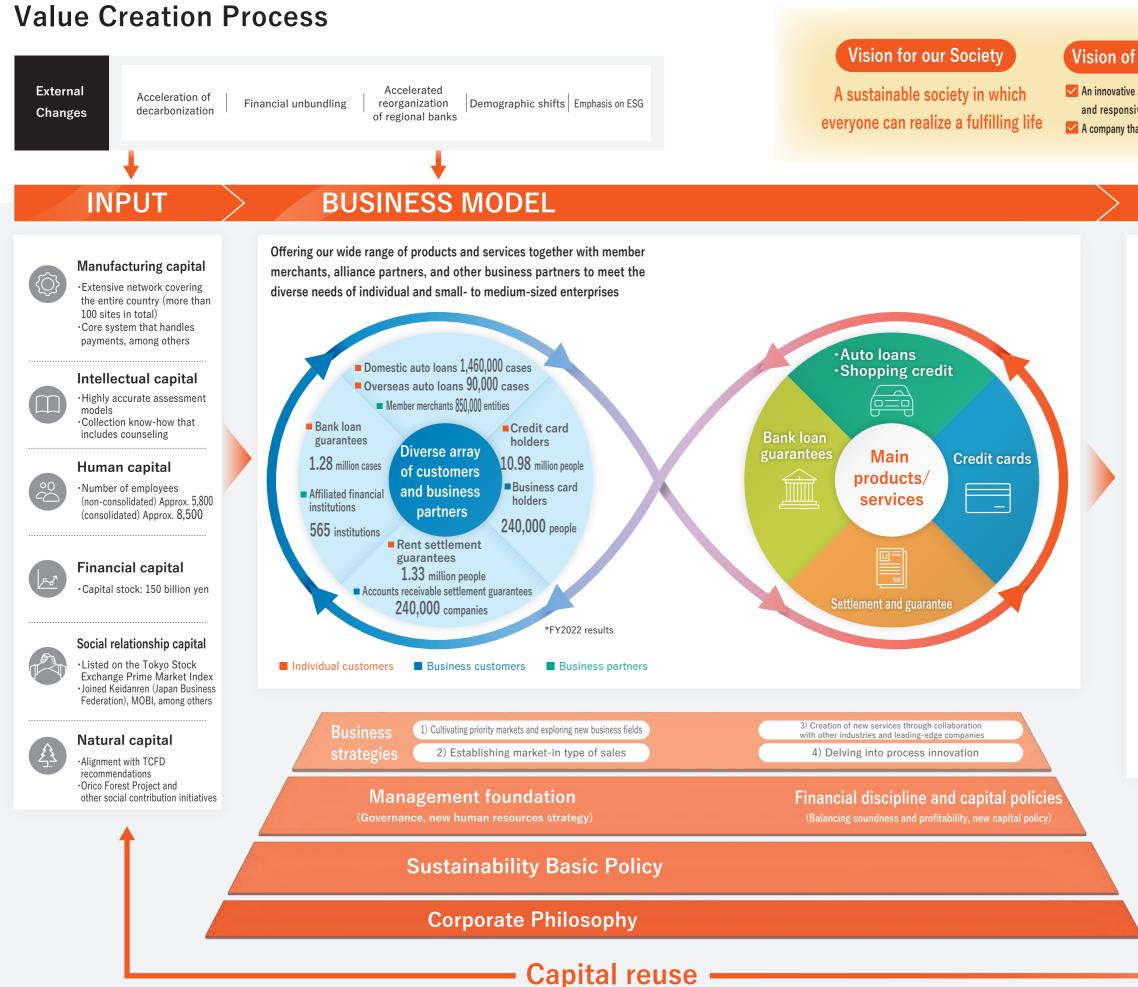
### **2** Fusion of AI-based automated scoring and advanced assessment expertise

We have built specialized, highly accurate scoring models for auto loans, credit cards and bank-guaranteed card loans. For all applications, we implement automated scoring decisions using AI, dividing the assessment process into zones that are completed solely by the system and zones that require the judgment of an assessor. In the latter case, we also consider qualitative judgments based on the assessment results and perform careful assessments for each case. By combining system-based assessments with human-based assessments, we strive to achieve stable and high-performance assessment processes.

### **3** Accumulated collection know-how with counseling and negotiation

One of the essential operations supporting our business model is credit management. Credit management involves urging repayment from customers who have failed to repay various loans and credit card payments by the due date. At management centers and service centers nationwide, we practice customer-centered counseling negotiations, which entail proposing repayment plans tailored to each customer's situation and supporting them until the full payment is made. Our accumulated experience and know-how provides us with a competitive advantage.

Overview of Orico



### Vision of the Company

An innovative and leading company that provides financial services by always being attentive and responsive to our customers, while contributing to solving various social issues
 A company that is more than ever recognized by its stakeholders for its significance in society

# OUTPUT OUTCOME

## FY2024

#### **Management objectives**

- Ordinary profit
- **40** billion yen or above
- ROE 10% or above
- Ratio of general expenses to operating revenue
  Less than 60%

#### **Non-financial KPIs**

 Credit card transaction volume

3.5 trillion yen

 Complete automation of acceptance and assessment processes

### 40% or more

- Reduced paper use equivalent
  **800 t**-co<sub>2</sub>
  per year
- DX promotion personnel **3,000**

Contributing to Realize a Safe, Secure, and Convenient Cashless Society

Creating New Customer Experience Value through the Use of Financial Expertise

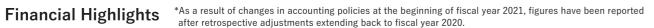
Contributing to Realize a Decarbonized and Circular Society

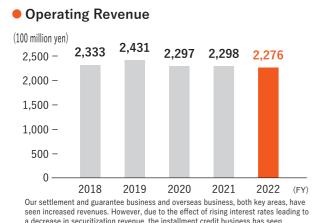
Contributing to Sustainable Community Development

Focusing more on diversity, employeedevelopment, and work-style reforms

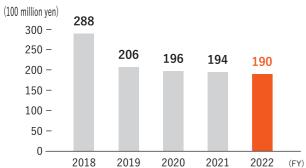
Strengthening governance

# **Financial and Non-financial Highlights**





### decreased revenues, resulting in a 2.1 billion yen decrease YoY to 227.6 billion yer Profit Attributable to Owners of Parent



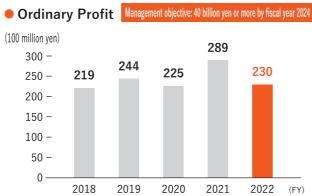
While it was slightly lower compared to the previous fiscal year at 19 billion ven, it has remained at the same level



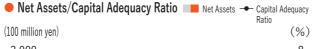
As of October 1, 2022, we have conducted a reverse stock split at a ratio of 1 share for every 10 ordinary shares Regarding the dividend per share we take into account the impact of this reverse stock split

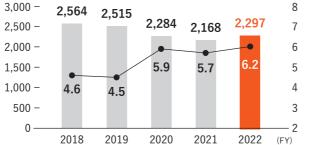


Due to profit for the period remaining at the same level as the previous year, the ROE for fiscal year 2022 was 8.6%



In addition to the decrease in operating revenue, operating expenses have also increased, primarily due to an increase in non-personnel expenses, such as the rise in point costs, resulting in a decrease of 5.9 billion yen YoY to 23.0 oillion ven





Net assets increased in fiscal year 2022 due to an increase in retained earnings Consequently, the capital adequacy ratio also rose in fiscal year 2022

#### Ratio of General Expenses to Operating Revenue

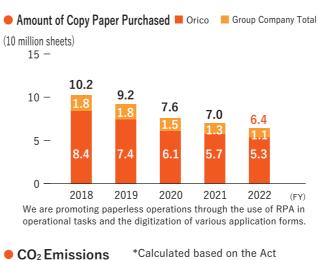


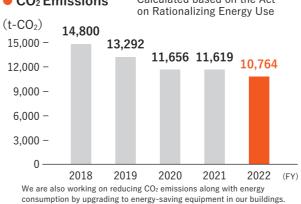
Although operating revenue has decreased, the ratio of general expenses to operating revenue turned out as planned thanks to a thorough control of



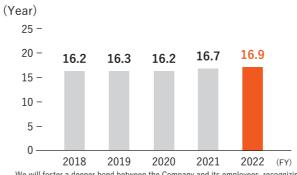
March 2020 March 2021 March 2022 March 2023 Our ability to secure stable profits despite the challenging environment has been taken into consideration, and our R&I and JCR external credit ratings have been raised by two levels since 2021.

### Non-financial Highlights



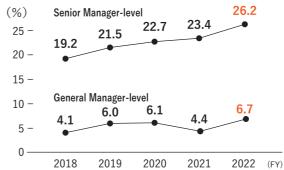


### Average Length of Service



We will foster a deeper bond between the Company and its employees, recognizing each as essential to the other, and build a relationship where employees can thrive by embracing their roles with enthusiasm and vitality as we grow together.

#### Female Manager Ratio



The "female manager ratio" KPI has been steadily increasing towards the objectives for fiscal year 2024, which are 27% or more for Senior Manager level and above and 9% or more for General Manager-level positi

